

Refund Policy for Pc Lap Counter

This Refund Policy outlines the terms under which refunds will be issued for purchases of Pc Lap Counter.

1. General Policy

a. Digital Product

Pc Lap Counter is a digital software product. Once purchased, it is delivered to you electronically and after registration it can be immediately used. Because of the nature of digital products, refunds will only be granted under specific conditions outlined in this policy.

b. Eligibility for Refunds

Refund requests must meet the following conditions to be considered:

- **Refund Request Period:** You may request a refund within **14 days** from the date of purchase.
- **Technical Issues:** If you experience a technical issue with Pc Lap Counter that prevents you from using the software as intended, and our support team is unable to resolve the issue within a reasonable timeframe, you may be eligible for a refund.
- **Unsatisfactory Experience:** If you are not satisfied with the product for reasons other than technical issues, refunds may be granted at our discretion, provided the request is made within the refund request period.

2. Non-Refundable Situations

Refunds will not be issued in the following cases:

- If you request a refund after the **14 day** period has expired.
- If you no longer wish to use the software but have no technical issues.
- If you fail to follow the instructions provided by our support team to resolve issues.
- For any issues related to third-party services or integrations not directly associated with Pc Lap Counter.
- If the product was purchased at a discounted rate or during a promotional event, unless otherwise stated.

3. How to Request a Refund

To request a refund, follow these steps:

1. **Contact Support:** Email our customer support team at infopclapcounter@gmail.com with the subject line "Refund Request - Pc Lap Counter." Please include your order number, date of purchase, and a detailed explanation of why you are requesting a refund.
2. **Evaluation:** Our team will review your request and may ask for additional information or attempt to resolve any issues you're facing.
3. **Approval/Denial:** If your refund request meets the eligibility criteria, we will process the refund within 14 business days. If the request does not qualify, we will notify you of the reason.

4. Refund Processing

Once approved, refunds will be processed to the original method of payment used during the purchase. Depending on your payment provider, the refund may take 30 business days to reflect in your account.

5. Changes to the Refund Policy

We reserve the right to modify this Refund Policy at any time. Any changes will be effective when the updated policy is posted on our website or communicated to you via email. Please review this policy periodically for updates.

6. Contact Us

If you have any questions about our Refund Policy, please contact us at:

infopclapcounter@gmail.com